



BHARATI VIDYAPEETH'S
COLLEGE OF FINE ARTS

Approved by AICTE Affiliated to Savitribai Phule Pune University, Pune

STANDARD OPERATING PROCEDURE STUDENTS GRIEVANCES REDRESSAL COMMITTEE 2023-24

Objective

The Student Grievances Redressal Committee is established to address and resolve grievances raised by students regarding academic, administrative, or personal matters. The committee is committed to providing a fair and transparent mechanism for students to voice their concerns and seek resolution in a timely manner.

Description

The Student Grievances Redressal Committee serves as a platform for students to express their grievances and seek redressal through proper channels. The committee operates in accordance with the principles of natural justice and ensures that all grievances are handled with sensitivity, impartiality, and confidentiality.

Key responsibilities and role of the committee include:

- Receiving and documenting grievances submitted by students through designated channels, such as grievance forms or online portal.
- Conducting thorough investigations into each grievance, including gathering relevant information and evidence, and interviewing involved parties as necessary.
- Providing a fair and impartial hearing to students involved in grievance proceedings, allowing them to present their case and provide supporting documentation or witnesses.
- Mediating disputes and facilitating cordial resolutions whenever possible, through negotiation.
- Making recommendations for corrective actions or remedies to address substantiated grievances, which may include changes in policies, procedures, or practices.
- Monitoring the implementation of recommended solutions and following up with relevant stakeholders to ensure compliance and effectiveness.
- Maintaining confidentiality and privacy of all parties involved in grievance proceedings, in accordance with applicable laws and regulations.

The committee comprises representatives from various stakeholder groups, including faculty members, administrative staff, student leaders, and external experts in conflict resolution or mediation. It meets regularly to review grievance cases, conduct hearings, and coordinate efforts to address systemic issues or concerns raised by students.

Students Grievances Redressal Committee members 2023-24

Sr. No	Name	Designation	Mobile No.	e-mail
1	Prof. Dr. Anupama Patil	Chairman	9850059404	anupama.patil@bharativedyapeeth.edu
2	Asst. Prof. Sagar Pansare	Member	9422035147	sagar.pansare@bharativedyapeeth.edu
3	Asst. Prof. Sudhir Pawar	Member	9890136781	sudhir.pawar@bharativedyapeeth.edu
4	Mrs. Aruna Patil	Member	9970125871	aruna.patil@bharativedyapeeth.edu
5	Sawant Priyanka Ramdas	Student	7218587649	artisticpriti23@gmail.com
6	Khirade Rohit Panchkrushna	Student	7773996514	rohithkirade28@gmail.com



Bharati Vidyapeeth's
College of Fine Arts

Student Grievance Redressal Cell
2022-23 To 2023-24

This is to disclaim that Bharati Vidyapeeth's College of Fine Arts, Pune is abided by the UGC Regulations, 2012 on Grievance Redressal, as notified in the Gazette of India, dated March 23rd 2013, with an aim to address the grievances of students.

The act directs the institution to constitute an Internal Centralized Confidential Students Grievance Redressal Committee to redress the grievances and complaints of the students.

The main aim of the Committee is to encourage the students to express their grievances/ problems freely and frankly, without any fear of being victimized through the proper channel of the committee.

Members

Prof. Dr. Anupama Patil	: 9850059404
Asst. Prof. Sagar Pansare	: 9422035147
Asst. Prof. Sudhir Pawar	: 9890136781
Mrs. Aruna Patil	: 9970125871